

Schedule of Charges

Version 2019

Introduction

Outlined below are our current fees and charges.

Fee Description	Billing Increment	Rate
Call out fee < 50 km	Flat Fee	\$120.00
Call out fee 50 – 150 km	Flat Fee	\$160.00
Call out fee 150 – 250 km	Flat fee	\$220.00
Call out fee < 250 km	Quoted	TBC
Business Hours Onsite/Remote Support	Per 15 minutes	\$160 / hr
After Hours Support	Per 15 minutes	\$220.00 / hr

Notes:

- Rates are in \$AUD and quoted exclusive of GST.
- The rates as noted in this Schedule of Charges are subject to change in accordance with your SLA.